

# POWERPOD

WIRELESS CHARGING PAD USER GUIDE

Declutter and simplify everyday charging with the sleek Encased Wireless PowerPod. Place any wireless charging compatible device on the PowerPod and enjoy rapid wireless charging without fussing with wires or plugs.

**ENCASED**

## SETUP

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Connect the supplied power cord to PowerPod.

Connect power cable to a power source, the PowerPod's Glow-Ring indicator will briefly flash from green to blue to red.

To achieve optimal charging speeds, use a QC 2.0 or greater power source or an adapter with a minimum output of 9V.

Place your wireless charging compatible device on the PowerPod. Make sure the center of your device is aligned over the center of the PowerPod. Charging will begin automatically.

## GLOW-RING INDICATOR

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**Brief Flash Green > Blue > Red:** Power on

**Brief Solid Blue:** Standard Charging initiated

**Brief Solid Blue > Green:** Fast charge initiated

**Continues Flashing Blue + Green:** Foreign object detected (See troubleshooting 1)

**Solid Red:** Charging disabled (See troubleshooting 2)

**Brief Solid Blue + Red:** Attempting to charge while charging is disabled (See troubleshooting 2)

**Flashing Blue + Green + Solid Red:** Foreign object detected while charging is disabled (See troubleshooting 2)

## **TROUBLESHOOTING**

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1. Foreign object detection identifies when metallic material exists between the PowerPod and the device that is attempting to charge. When metallic material is detected, wireless charging is paused to prevent possible damage to your device or the PowerPod. To remedy the issue, remove the metallic material.
2. When a foreign metallic object is detected for an extended period of time the PowerPod automatically disables wireless charging. To re-enable; power cycle PowerPod by disconnecting and reconnecting power cord.

## **SAFETY INFORMATION**

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Do not expose to excessive heat, water or moisture.

Do not drop or disassemble.

When cleaning, use a soft cloth, if necessary dampened with a minimum amount of water or diluted mild soap.

Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.

Operate or store in a place where temperature is between -15°C (5°F) and 55°C (131°F) (up to 90% relative humidity).

Charging speed may vary depending on temperature conditions.

## **WARRANTY**

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Your new PowerPod is covered by a Limited Manufacturer's Warranty.

Warranty Details: for a period of one (1) year from the date of retail purchase, Encased warrants that this product is free of any defects in manufacturing, materials and workmanship. During the warranty period, we shall, at our sole discretion, repair or replace any defective parts within a reasonable period of time and free of charge. Return shipping charges are excluded from warranty coverage.

## **SUPPORT**

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As with all Encased products, the PowerPod is backed by our quality assurance guarantee. If you should experience any technical or performance issues with your device, or if you simply have a question, we encourage you to contact us at: [hello@encased.com](mailto:hello@encased.com), We will do everything we can to help resolve any issues.